A 360° view of your customers' behaviour

A personalised insight portal, aligned to your business needs

Decision making powered by granular data and powerful science

# dunhumby SHOP®

Transform customer insight into sustainable category growth

### DATA-LED, CUSTOMER-FOCUSED INSIGHTS TO HELP YOU CREATE EXPERIENCES THAT DELIGHT



#### SHOP®

dunnhumby's flagship insight solution – analyses the shopping habits of nearly 470 million customers to identify the best way to improve your customers' experience to grow sales.

With actionable insights to guide your critical category decisions, we connect you to a 360° view of customer behaviour, through a personalised portal, so you can make the right decision, at the right time.

#### dunhumby

The insight and activation portal that brings together all of our best solutions

Featuring an intuitive interface, customisable dashboards, groups and segmentations.

Lab quickly delivers the insights most important to you.

All our best insights, all our best science, all in one place.



Shop on Lab makes our world-leading data and science easy to access and integrate, empowering clients to make decisions that grow their business better than any other customer insight solution.

### **CUSTOMER INSIGHTS, ONLINE AND ON-DEMAND**

Shop on Lab provides simple, self-serve access to dunnhumby's world-leading customer insights, so clear and accurate answers to your complex questions are always just a click away. (And for the really complex questions, our expert retail consultants are always just a call away.)



2+ YEARS CONTINUOUS DATA, REFRESHED WEEKLY AND READY TO PERSONALISE

20+ MODULES TO ANSWER YOUR CRITICAL BUSINESS QUESTIONS

#### All these features can be personalised through our new Lab features, including:



Custom groups and hierarchies



Custom category, brand and corporate segmentations



A variety of exporting capabilities



Insight modules can be combined to create a 360° view of performance

470M+ customers in our dataset **15**+ years providing actionable insights

Over 450 CPG and retail clients worldwide

All our best insights, all our best science, all in one place. It's the future of dunnhumby analytics;

IT'S SHOP ON DUNNHUMBY LAB.



Ready to power up your retail performance? Talk to your dunnhumby consultant or contact us at **dunnhumby.com** 

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